

# Derek Lamb

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(435) 401-4539



derek@sysdev.engineer

## ► PROFILE

IT Professional, with 6 years of technical expertise. Skilled at managing a wide range of platforms. Experience resolving issues, problems, and keeping everything running smoothly in enterprise Env.

## ► PROFESSIONAL EXPERIENCE

### **Systems Analyst III** (2022 – Current)

Utah Valley University Orem, UT

Provide help desk support, helped maintain systems, identified and assisted with staff issues.

- Worked on department tasks e.g. Replacing and maintaining assets, running network drops
- Developed and improved internal PHP applications.
- Helped with user issues, ranging from technical difficulties to complex system issues.

### **Junior Systems Administrator** (2020 – 2022)

Uintah Basin Healthcare Roosevelt, UT

Maintained and improved owned systems for organization, such as PBX, AD. Improved company policy. Directly assisted IT Manager.

- Built and deployed new services for organization as project manager.
- Wrote automation scripts and documented knowledge base to improve organization and IT department.
- Managed organization systems e.g. PBX, Printer, AD/GPO.
- Assisted with improving and maintaining VDI environment.

## ► OTHER EXPERIENCE

- Systems Analyst; Uintah Basin Healthcare (2019-2020)
- Lube Technician; L&L Motor Company (2018-2019)
- CNC Operator; Peterson Woodworking (2017-2018)
- Customer Assistant; Results Company (2016-2017)
- IT Intern; Duchesne County School Dist. (2015-2016)

## ► EDUCATION

**UVU** – Currently Enrolled  
Computer Science; Exp 2026

## ► EXPERTISE

- Strong Troubleshooting
- Adaptable in Action
- Great Source of Expertise
- Effective Project Management
- Always Improving Standards
- Robust Interpersonal Skills
- Strong Communication Skills
- Goal Oriented

## ► TECHNICAL

- Win/Linux Administration
- Active Directory / GPO
- Python, Bash, Javascript
- Cybersecurity Proficiency
- Network Administration
- Electrical Design

## ► REFERENCES

Jacob Stephens  
IT Technician III, UVU  
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